



January 13, 2004

Wi-Fi Guys LLC
7265 Highway 1
Finland MN 55603

To Whom It May Concern:

Thank you for the great service we received from Wi-Fi Guys during the installation of our new wireless access system. It has been three months since the installation; the system is working great and our guests have been pleased. Your onsite personnel provided professional and thorough training.

In addition, I want to personally thank your staff for their accessibility. The quick and knowledgeable answers to all our questions are greatly appreciated. The installation of a new hotel system can be somewhat intimidating for front desk personnel, and your support provided the confidence they needed.

I would be happy to endorse and recommend your service to other hotels.

Once again, thank you for a job well done.

Sincerely,

A handwritten signature in black ink, appearing to read "Marla Catt", written over a faint, larger version of the same signature.

Marla Catt
General Manager